

## Notification



# Notice of utility surveys on Ickenham Road

December 2019 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. From 6 January 2019, we will be carrying out utility surveys in your area. The surveys will help us understand the condition and location of utility services and help us decide how best to protect them while we are building HS2.

## What we are doing

We will be carrying out utility surveys on Ickenham Road for a short period within the next three months (usually 1 or 2 days). First, we will put small studs on the ground to set up the survey area. Scanning equipment will then be used to create a map of the utility services below ground and they will be marked using biodegradable spray paint. We will use cameras to take site photos of the works completed. The map below shows the approximate location of the surveys.



Approximate  
location of the  
utility surveys

## How this might affect you

A temporary lane closure will be in place for a short period to protect staff carrying out the surveys. Some of the surveys will take place in the footway. You will still be able to travel and walk through the area but may be asked to wait for a short time. The dates and locations for the surveys could change. To sign up for updates, please visit [www.hs2inhillington.co.uk](http://www.hs2inhillington.co.uk).

**If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email [HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

### Duration of works

From 6 January for 1 or two days within the next three-month window

### Working hours

Mondays to Fridays 8pm to 6am. (although the stud work in preparation will happen during the day)

We may be on site for an hour before the start and/or end of each shift

### What to expect

Surveying equipment including tripods and trolley mounted or vehicle mounted equipment

Temporary traffic management will be in place

Temporary markings on the road and footway are completely harmless to the environment and will wash away

Your utility services will not be affected during the surveys

### What we will do

Provide access to local residences and businesses at all time

# Keeping you informed

SKANSKA



STRABAG

Working on  
behalf of

# HS2

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website:

[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

If you have any questions about this notification of works, please get in touch.



24/7 Freephone **08081 434**

**434**



Minicom **08081 456 472**

Email

**[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2.commonplace.is](http://www.hs2.commonplace.is)**

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